

Super User Call

February 27nd, 2017



Introduction

Welcome

- Today's Agenda:
 - UAT
 - Trainings
 - Roll out with stores
 - Local agency requested topics
 - Questions



Healthy People. Healthy Communities.

Department of Public Health & Human Services



UAT

- User Acceptance Testing
 - 4 weeks long
- Finishing up now
 - Successful
 - We had 3-4 local agency staff for 1-2 days for 2 weeks
 - 17 total local agency staff
 - Positive feedback

Trainings

- eWIC training
 - Pilot will be at the beginning of June.
 - State wide will have about 4 trainings.
- Training Materials for local agency staff
 - Binders for all staff
 - Step by step with screen shots
 - Moodle videos

How roll out will look in stores

- There will be checks and eWIC cards in circulation
- Pilot
 - Participants can only shop in pilot area
- State wide
 - Overlap between checks and eWIC cards will happen

Requested Topics

- “Will retailers in the pilot area still be able to take printed benefits?”
 - Yes
- “What will the transition look like as we go state wide?”
 - Checks and eWIC cards will be in use
 - Roll out will be in September
- “How far out can benefits be printed?”
 - Will continue as recommended. Up to local agency staff.

Requested Topics Continued

- “Will there be 2 trainings state wide?”
 - No, there will be about 4
- “Will there be steps outlined for participants, like a cheat sheet, that they can follow to log into the site to check their benefits?”
 - This information will be in the training for local agency staff.
 - Local agency staff will teach the participants in the clinic.

Dates for Calls

- All calls will be at 9:00AM
- All calls will be WebEx and recorded
- Mostly the **last Monday** of the month:
 - March 20th
 - April 24th
 - May 22nd
 - June 26th
 - July 31st
 - August 28th

